

# Right of Withdrawal

## Hanhart 1882 GmbH

Consumers have the following right of withdrawal:

### Withdrawal Policy

#### Right of Withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods; in the case of a contract for several goods ordered together but delivered separately, the withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the last item; in the case of a contract for the delivery of goods in several partial shipments or pieces, the withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the last partial shipment or piece.

To exercise your right of withdrawal, you must inform us (Hanhart 1882 GmbH, Hauptstr. 33, D-78148 Gütenbach, Phone: +49 (0) 7723 9344 – 0, Fax: +49 (0) 7723 9344 – 40, Email: shop@hanhart.com) by means of a clear statement (e.g., a letter sent by post, fax, or email) of your decision to withdraw from this contract. You may use the withdrawal form available on our website, but it is not mandatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

#### Consequences of Withdrawal

If you withdraw from this contract, we will refund all payments we have received from you, including delivery costs (except for additional costs arising from choosing a delivery method other than the cheapest standard delivery offered by us), without undue delay and at the latest within fourteen days from the day we receive notice of your withdrawal from this contract. For this refund, we will use the same payment method you used for the original transaction unless expressly agreed otherwise with you; in no case will you be charged any fees for this refund.

We may withhold the refund until we have received the goods back or you have provided proof that you have returned the goods, whichever is earlier.

You must return the goods to us without undue delay and in any event no later than fourteen days from the day on which you notify us of your withdrawal from this contract. The deadline is met if you send back the goods before the period of fourteen days has expired. You will bear the direct costs of returning the goods.

You are only liable for any diminished value of the goods resulting from handling them in any way other than what is necessary to establish the nature, characteristics, and functioning of the goods.

#### End of the withdrawal policy

The right of withdrawal does not apply to contracts, among other things, for the delivery of goods that are not prefabricated and for which the consumer's individual choice or decision is decisive or which are clearly tailored to the personal needs of the consumer. The right of withdrawal expires prematurely in contracts, among other things, for the delivery of sealed goods that are not suitable for return due to health protection or hygiene reasons if their seal was removed after delivery.